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# **South Carolina Elder Resource Guide**

Compiled by the South Carolina Centers for Equal Justice  
& South Carolina Appleseed Legal Justice Center  
March 2003

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# Area Agencies on Aging

## **Descriptions of Types of Agencies:**

### Councils of Government:

- Provides support and services to the counties and municipalities within a given region;
- Assists in compliance with state and local regulations;
- Plans and contracts for services to meet the needs of senior citizens;
- Allocates state and federal funds to services for senior citizens;
- Assists in development of programs to assist senior citizens.

### Agencies on Aging:

- Provides information and resources to seniors, their caregivers and the community;
- Deals with long-term care issues;
- Educates seniors and the community on aging issues;
- Administers funds to agencies that keep senior independent;
- Finds and plans programs that meet the need of the senior citizen community.

Such programs may include:

- Home care
- Legal aid
- Transportation
- Medical equipment loans
- Volunteer services
- Senior centers
- Meals on wheels
- Support groups
- Health benefit and insurance counseling

\*Check with your local agency or council on aging for the individual services that they can provide.

### Senior Centers:

- Provides activities for seniors;
- Offers adult day care.

\*The extent of services offered varies from center to center, and you should check with the center in your area.

### Regional Ombudsman:

- Official who is designated to assist you to overcome the delay, injustice or impersonal delivery of services.

**REGION I-Appalachian Area Agency**

S.C. Appalachian Council of Governments  
30 Century Drive, P.O. Drawer 6668  
Greenville, SC 29606  
Phone-(864) 242-9733  
Fax-(864) 242-6957  
[Email-stogner@scacog.org](mailto:Email-stogner@scacog.org)

**Counties Served:**  
Anderson, Cherokee,  
Greenville, Oconee,  
Pickens, Spartanburg

Regional Ombudsman: (864) 242-9733  
Anderson County: (864) 225-3268  
Cherokee County: (864) 489-6960  
Greenville County: (864) 242-9733  
Oconee County: (864) 882-7583  
Pickens County: (864) 855-0163  
Spartanburg County: (864) 582-1403

Anderson-Oconee Council on Aging  
Jim Ed Rice Center  
P.O. Box 103  
Anderson, SC 29622  
Phone-(864) 225-3370  
Fax-(864) 225-0215  
[Email-aocoa@carol.net](mailto:Email-aocoa@carol.net)

Oconee Senior Center  
101 Perry Ave.  
Seneca, SC 29678  
(864) 885-0850

Cherokee-Senior Centers of Cherokee County, Inc.  
499 West Rutledge Ave  
Gaffney, SC 29341  
Phone-(864) 487-2726 or (864) 489-3868  
Fax-(864) 487-2767

Pickens County Seniors Unlimited  
P.O. Box 6  
Liberty, SC 29657  
Phone-(864) 843-2275  
Fax-(864) 843-1145  
Email- [fgr94@aol.com](mailto:fgr94@aol.com)

Greenville Senior Action Center  
200 Knight St.  
Greenville, SC 29602  
(864) 862-6966  
[Email-senioraction@mindspring.com](mailto:Email-senioraction@mindspring.com)

Spartanburg –Senior centers of Spartanburg County, Inc.  
142 South Dean Street  
Spartanburg, SC 29302  
Phone-(864) 596-3910  
Fax-(864) 596-2970  
[Email-seniorcenter2@home.com](mailto:Email-seniorcenter2@home.com)

**REGION II-Upper Savannah Area Agency**

Upper Savannah Council of Governments  
P.O. Box 1366  
Greenwood, SC 29648  
Phone-(864) 941-8050 or toll free 1-800-922-7729  
Fax-(864) 941-8090  
[e-mail-vwideman@emeraldiss.com](mailto:e-mail-vwideman@emeraldiss.com)

**Counties Served:**  
Abbeville, Edgefield  
Greenwood, Laurens  
McCormick, Saluda

Regional Ombudsman:  
Phone-(864) 941-8070 or toll free 1-800-922-7729

Piedmont Agency on Aging  
Abbeville Senior Center  
123 Bailey St., P.O. Box 997  
Greenwood, SC 29646  
Phone-(864) 233-0164

Laurens-Senior Options, Inc.  
512 Professional Park Rd.  
Clinton, SC 29325  
Phone-(864) 938-0572  
Fax-(864) 938-0773

Edgefield Senior Citizens Council  
400 Church St., P.O. Box 510  
Edgefield, SC 29824  
Phone-(803) 637-5326  
Fax-(803)637-4015  
[Email-ecsc@etbn.net](mailto:Email-ecsc@etbn.net)

McCormick County Senior Centers, Inc.  
1300 South Main St., P.O. Box 684  
McCormick, SC 29835  
Phone- (864) 465-2626  
Fax-(864) 465-3446  
[Email-mcsc@wctel.net](mailto:Email-mcsc@wctel.net)

Greenwood-Piedmont Agency on Aging  
808 South Emerald Rd., P.O. Box 997  
Greenwood, SC 29646  
Phone-(864) 223-0164  
Fax-(864) 223-6530

Saluda County Council on Aging  
104 W. Church St., P.O. Box 507  
Saluda, SC 29318  
Phone-(864) 445-2175  
Fax-(864) 445-2176

**REGION III-Catawba Area Agency**

Catawba Regional Council of Governments  
P.O. Box 450  
Rock Hill, SC 29731  
Phone-(803) 327-9041  
Fax-(803) 327-1912

**Counties Served:**  
Chester, Lancaster  
York, Union

Catawba Area Agency on Aging  
P.O. Box 4618  
2025 Ebenezer Road, Suite O  
Rock Hill, SC 29732  
Phone-(803)329-9670  
Fax-329-6537  
Website: Catawba-aging.com  
e-mail: catawbaaaa@catawba-aging.com

Chester, Lancaster  
Union, York

Chester Senior Services, Inc.  
1197 Armory Rd., P.O. Box 1109  
Chester, SC 29706  
Phone-(803) 385-3838  
Fax-(803) 385-3810  
[Email-ssicc@infoave.net](mailto:Email-ssicc@infoave.net)

Union County Council on Aging  
237 N. Gadberry St., P.O. Box 519  
Union, SC 29379

Phone-(864) 429-1682  
Fax-(864) 429-1684  
[Email-uuccoa@carol.net](mailto:uuccoa@carol.net)

Lancaster County Council on Aging  
300A W. Gray St., P.O. Box 1296  
Lancaster, SC 29721  
Phone (803) 285-6956  
Fax-(803) 285-5691  
[Email-lccoa@infoave.net](mailto:lccoa@infoave.net)

York County Council on Aging  
150 Johnson St., P.O. Box 11519  
Rock Hill, SC 29730  
Phone (803) 327-6694  
Fax-(803) 327-5210  
[Email-yccoa@cetlink.net](mailto:yccoa@cetlink.net)

**REGION IV-Central Midlands Area Agency**

Central Midlands Council of Governments  
236 Stoneridge Dr.  
Columbia, SC 29210  
Phone-(803) 376-5390  
Fax-(803) 376-5394  
Email-aging@cmcog.state.sc.us

**Counties Served:**  
Fairfield, Lexington  
Newberry, Richland

Regional Ombudsman  
Phone-(803) 376-5389 or toll free 1-800-391-1185

Fairfield County Council on Aging  
210 E. Washington St.  
Winnsboro, SC 29180  
Phone-(803) 635-3015  
Fax-(803) 712-9171  
[Email-coafc@aol.com](mailto:coafc@aol.com)

Newberry County Council on Aging  
1300 Hunt St.  
Newberry, SC 29108  
Phone-(803) 276-8266  
Fax-(803) 276-6312  
[Email-nccoa@interpath.com](mailto:nccoa@interpath.com)

Lexington County Recreation & Aging Com.  
125 Parker St.  
Lexington, SC 29072  
Phone-(803) 356-6111  
Fax-(803) 356-8990  
[Email-swclgc@excelonline.com](mailto:swclgc@excelonline.com)

Richland Senior Resources, Inc.  
2700 Middleburg Dr., Suite 255  
Columbia, SC 29204  
Phone-(803) 252-7734  
Fax-(803) 929-0349  
[Email-coam@logicsouth.com](mailto:coam@logicsouth.com)

**REGION V-Lower Savannah Area Agency**

Lower Savannah Council of Governments  
P.O. Box 850  
Aiken, SC 29802  
Phone-(803) 649-7981  
Fax-(803) 649-7981  
[Email-isaaa@scescape.net/~lscog](mailto:isaaa@scescape.net/~lscog)

**Counties Served:**  
Aiken, Allendale  
Bamberg, Barnwell  
Calhoun, Orangeburg

Regional Ombudsman: (803) 649-7981

Aiken Area Council on Aging, Inc.  
Your Lifecare Connection  
159 Morgan St., P.O. Box 3156  
Aiken, SC 29802  
Phone-(803) 648-5447  
Fax-(803) 649-1005  
[Email-aacoa@ddminc.net](mailto:aacoa@ddminc.net)

Barnwell County-Generations Unlimited  
Highway 278 Richardson Bldg., P.O. Box 1149  
Barnwell, SC 29812  
Phone-(803) 541-1249  
Fax-(803) 541-1248  
[Email-gusenior@tds.net6](mailto:gusenior@tds.net6)

Allendale County Council on Aging  
3691B Allendale Fairfax Hwy.  
Fairfax, SC 29810  
Phone-(803) 584-4350  
Fax-(803) 584-4876

Calhoun County Council on Aging  
112 Milligan St., P.O. Box 212  
St. Matthews, SC 29135  
Phone-(803) 874-1270  
Fax-(803) 874-1242

Bamberg County Office on Aging  
Rhodes Senior Center  
P.O. Box 6  
Bamberg, SC 29003  
Phone-(803) 245-3021  
Fax-(803) 245-3080  
Email-bcoa@mindspring .com

Orangeburg County Council Council on Aging  
2570 St. Matthews Rd., P.O. Box 1301  
Orangeburg, SC 29116  
Phone-(803) 531-4663  
Fax-(803) 533-5883  
[Email-occoa@edistonet.com](mailto:Email-occoa@edistonet.com)

**REGION VI-Santee-Lynches Area Agency**

Santee-Lynches Regional Council of Governments  
36 West Liberty/ P.O. Box 1837  
Sumter, SC 29151  
Phone-(803) 775-7381  
Fax-(803) 773-9903  
[Email-slaging@slcog.org](mailto:Email-slaging@slcog.org)

**Counties Served:**  
Clarendon, Kershaw  
Lee, Sumter

Regional Ombudsman  
(803) 775-7381 or toll free 1-800-948-1042

Clarendon County Council on Aging  
206 Church St., P.O. Box 522  
Manning, SC 29102  
Phone-(803) 435-8593  
Fax-(803) 435-2913  
[Email-cccoa@ftc-i.net](mailto:Email-cccoa@ftc-i.net)

Lee County Council on Aging  
104 E. Council St., P.O. Box 343  
Bishopville, SC 29010  
Phone-(803) 484-6212  
Fax-(803) 484-5725

Kershaw County Council on Aging  
906 Lyttleton St.  
Camden, SC 29030  
Phone-(803) 432-8173  
Fax-(803) 425-6007  
[Email-seniors29020@yahoo.com](mailto:Email-seniors29020@yahoo.com)

Sumter-Santee Senior Services  
120 E. Liberty St., P.O. Box 832  
Sumter, SC 29151  
Phone-(803) 775-9013 or (803) 773-5508  
Fax-(803) 773-3294  
[Email-seniorserve@sumter.net](mailto:Email-seniorserve@sumter.net)

**REGION VII-Pee Dee Area Agency**

Vantage Point  
P.O. Box 999  
Hartsville, SC 29551  
Phone-(843) 383-8632  
Fax-(843) 857-0150  
Email-earlene.mark@caresouth-carolina.com

**Counties Served:**  
Chesterfield,  
Dillon, Florence  
Marion, Marlboro,  
Darlington

Regional Ombudsman:  
(843) 333-3632 ext. 314

Chesterfield County Council on Aging  
108 Green St., P.O. Box 45  
Chesterfield, SC 29709  
Phone-(843) 623-2280  
Fax-(843) 623-6838  
[Email-cccoa@cccoa.org](mailto:Email-cccoa@cccoa.org)

Senior Citizens Association of Florence  
2685 S. Irby St., Drawer G  
Florence, SC 29505  
Phone-(843) 669-6761  
Fax-(843) 665-2266  
[Email-lmj128@bellsouth.net](mailto:Email-lmj128@bellsouth.net)

Darlington County Council on Aging  
Darlington Senior Center  
402 Pearl St.  
Darlington, SC 29532  
Phone-(843) 393-8521  
Fax-(843) 393-7550  
[Email-dccoa@ofex.net](mailto:Email-dccoa@ofex.net)

Marion County Council on Aging  
307 W. Dozier St., P.O. Box 728  
Marion, SC 29571  
Phone-(843) 423-4391  
Fax-(843) 423-4371  
[Email-mccoa@bellsouth.net](mailto:Email-mccoa@bellsouth.net)

Dillon County Council on Aging  
205 E. Main St., P.O. Box 1473  
Dillon, SC 29536  
Phone-(843) 774-0089  
[Email-dilloncoa@aol.com](mailto:Email-dilloncoa@aol.com)

Marlboro County Council on Aging  
E. Market St., P.O. Box 1195  
Bennettsville, SC 29512  
Phone-(843) 479-9951  
[Email-mccoa@marlboroelectric.net](mailto:Email-mccoa@marlboroelectric.net)

**REGION VIII-Waccamaw Area Agency**

Waccamaw Regional Planning and Development Council  
P.O. Box 419, 1230 Highmarket St.  
Georgetown, SC 29440  
Phone-(843) 546-4231  
Fax-(843) 520-0642  
Email-duncanpk@sccoast.net

**Counties Served:**  
Williamsburg

Regional Ombudsman  
(843) 745-1706 or toll free 1-800-864-6446

Georgetown County Council on Aging  
Georgetown Senior Center  
2104 Lincoln St.  
Georgetown, SC 29440  
Phone-(843) 546-8539  
Fax-(843) 546-2613  
[Email-gccoa@gte.net](mailto:Email-gccoa@gte.net)

Williamsburg-Vital Aging of Williamsburg County  
P.O. Box 450  
Kingstree, SC 29556  
Phone-(843) 354-5496  
Fax-(843) 354-3107

Horry County Council on Aging  
2213 N. Main St., P.O. Box 1693  
Conway, SC 29526  
Phone-(843) 248-9818 or (800) 922-6283  
Fax-(843) 248-6361  
[Email-hcco@sc coast.net](mailto:Email-hcco@sc coast.net)

**REGION IX-Trident Area Agency**

Berkeley, Dorchester, Charleston  
Council of Government  
5290 Rivers Ave. Suite 400  
North Charleston, SC 29406

**Counties Served:**  
Berkeley, Dorchester,  
Charleston

Elderlink, Inc.  
4500 Leads Ave., Suite 210  
Charleston, SC 29405  
Phone-(843) 745-1710  
Fax-(843) 745-1718  
[Email-elderlink@bellsouth.net](mailto:Email-elderlink@bellsouth.net)

Regional Ombudsman  
(843) 745-1706 or toll free (800) 864-6446

Berkeley Senior Inc.  
103 Gullledge St.  
Moncks Corner, SC 29461  
Phone-(843) 761-0310 or (843) 761-0311  
Fax-(843) 761-0303

Dorchester Human Development Board  
500 North Main St., Suite 5  
Summerville, SC 29483  
Phone-(843) 871-5053  
[Email-dhbd@bellsouth.net](mailto:Email-dhbd@bellsouth.net)

Charleston Area Senior Citizens, Inc.  
259 Meeting St.  
Charleston, SC 29401  
Phone-(843) 772-4127  
Fax-(843) 722-3675  
Email- [cascsmail@aol.com](mailto:cascsmail@aol.com)

**REGION X-Lowcountry Area Agency**

Lowcountry Council of Governments  
P.O. Box 98  
Yemassee, SC 29945  
Phone-(843) 726-5536  
Fax-(843) 726-5165

**Counties Served:**  
Beaufort, Colleton  
Hampton, Jasper

Regional Ombudsman  
(843) 726-5536 or (843) 524-2625

Beaufort County Council on Aging  
1406 Paris Ave.  
Port Royal, SC 29902  
Phone-(843) 524-1787 or (843) 524-8609  
Fax-(843) 524-0532  
[Email-ssbftco@islc.net](mailto:ssbftco@islc.net)

Hampton Senior Center/COA  
808 Pine St.  
Hampton, SC 29924  
Phone-(843) 943-7555  
[Email-coa@hargray.com](mailto:coa@hargray.com)

Colleton County Council on Aging  
39 Senior Ave.  
Walterboro, SC 29488  
Phone-(843) 549-7642  
Fax-(843) 549-5331  
Email-coas@lowcountry .com

Jasper County Council on Aging  
506 Wise St., P.O. Box 641  
Ridgeland, SC 29936  
Phone-(843) 726-5601  
Fax-(843) 717-2822  
[Email-jspercoa@hargray.com](mailto:jspercoa@hargray.com)

# State Government and Programs

The Governor  
State House, 1<sup>st</sup> Room, West Wing  
P.O. Box 12267  
Columbia, SC 29211  
Phone-(803) 734-2100  
Fax-(803) 734-5167

*Elected official to contact with  
legislative concerns.*

S.C. Senate  
State House  
P.O. Box 142  
Columbia, SC 29202  
Phone-(803) 734-2323

*Elected officials to contact with  
legislative concerns.*

S.C. House of Representatives  
State House  
P.O. Box 11867  
Columbia, SC 29211  
Phone-(803) 734-3143

*Elected officials to contact with  
legislative concerns.*

Legislative Information Systems  
South Carolina: (toll free) 1-800-922-1539  
Columbia, SC: (803) 734-2060

*Provides information on the status  
of legislation introduced in General  
Assembly.*

Program Assistance Line [PAL]  
Columbia, SC  
(803) 734-2050

*Provides information and referrals  
for state services available to public.  
Responds to citizen concerns and  
refers citizens to appropriate  
resources in South Carolina.*

# Financial Resources/Assistance

Internal Revenue Service  
Strom Thurmond Federal Building  
1835 Assembly St.  
Columbia, SC 29203  
Toll Free: 1-800-424-1040

*Answers questions about federal taxes.*

Treasury Inspector General for Tax  
Administration (TIGTA) Hotline  
P.O. Box 589, Ben Franklin Station  
Washington, DC 20044-0589  
Phone: 1-800-366-4484  
Fax: 1-202-927-7018

*Provides oversight of IRS activities  
by conducting audits and  
investigations of the programs and  
operations of the IRS. Call the hotline  
to report any fraud or abuse by the IRS.*

S.C. Tax Commission  
P.O. Box 125/301 Gervais St.  
Columbia, SC 29214  
General Information: (803) 733-5000  
Toll Free: 1-800-922-9783

*Call for assistance with the following:*  
- *File innocent spouse claims if you believe  
you are not liable for your spouse's share  
of joint tax liability;*  
- *Make an installment agreement if you  
cannot pay your taxes in full;*  
- *Prepare a compromise agreement for an  
unpaid tax debt;*  
- *Request a release of federal tax liens and  
levies when appropriate;*  
- *Resolve account and notice issues;*  
- *Answers to your tax questions;*  
- *Information about your tax account;*  
- *Help preparing your basic individual  
income tax return if your income is  
\$35,000 or less.*

AARP Tax-Aide Program  
1-800-424-1040 or (803) 776-1372

*Provides assistance to elders with tax  
questions.*

SC Comptroller General  
Wade Hampton Office Building  
P.O. Box 11228  
Columbia, SC 29211  
Phone-(803) 734-2121

*Supervises collection of property taxes.  
Administers property tax relief  
& Homestead Exemption for  
Senior Citizens.*

## Social Security

*Social Security provides federal old-age benefits and information about payment of these benefits. They also provide information about Supplemental Security Income, a federal income supplement program funded by general tax revenue that helps low-income elders by providing cash for basic needs of food, clothing, and shelter. Also provides information about Medicare applications.*

## Local Social Security Offices (Alphabetical Order)

Social Security Administration  
151 Corporate Pkwy, SE  
Aiken, SC 29803  
(803) 648-2356

Social Security Administration  
905 Third Ave  
Conway, SC 29526  
(843) 248-9444

Social Security Administration  
2706 N. Main St.  
P.O. Box 1447  
Anderson, SC 29622  
(803) 226-7694

Social Security Administration  
100 E Madison St.  
P.O. Box 1267  
Dillon, SC 29536  
(843) 774-3281

Social Security Administration  
600 Monson St.  
P.O. Box 1258  
Beaufort, SC 29902  
(803) 524-5734

Social Security Administration  
401 W. Evans St.  
Florence, SC 29501  
(843) 662-9444

Social Security Administration  
310 E. Main St.  
P.O. Box 976  
Bennettsville, SC 29512  
(843) 479-9071

Social Security Administration  
107 Queen St.  
P.O. Box 539  
Georgetown, SC 29440  
(843) 546-8633

Social Security Administration  
500 Camden Plaza  
P.O. Box 160  
Camden, SC 29020  
(803) 432-1411

Social Security Administration  
1530 Wade Hampton  
Greenville, SC 29609  
(864) 233-8270

Social Security Administration  
334 Meeting St.–Room 504  
P.O. Box 2306  
Charleston, SC 29403  
(843) 724-4345

Social Security Administration  
Federal Bldg.–Main St.  
P.O. Box 1387  
Greenwood, SC 29646  
(803) 223-6095

Social Security Administration  
1835 Assembly St.  
P.O. Box 2568  
Columbia, SC 29202  
(803) 765-5286

Social Security Administration  
213 S. Main St.  
P.O. Box 1250  
Lancaster, SC 29720  
(803) 285-6994

Social Security Administration  
214 Church St.  
P.O. Box 967  
Laurens, SC 29360  
(843) 285-6995

Social Security Administration  
791 E. Main St.  
P.O. Box 175  
Spartanburg, SC 29304  
(864) 585-5335

Social Security Administration  
4995 LaCross Rd.  
P.O. Box 5212  
N. Charleston, SC 29406  
(843) 747-0130

Social Security Administration  
31 E. Calhoun St.  
P.O. Box 1629  
Sumter, SC 29151  
(803) 733-8611

Social Security Administration  
1391 Middleton St  
Orangeburg, SC 29115  
(803) 531-1568

Social Security Administration  
243 Wickman St./P.O. Box 413  
Walterboro, SC 29488  
(843) 549-2818

Social Security Administration  
404 E. Main St  
P.O. Box 11587  
Rock Hill, SC 29731  
(843) 324-5193

U.S. Department of Labor  
Employee Benefits Security Administration  
Administration Room No. 5619  
200 Constitution, NW  
Washington, DC 20210  
1-866-275-7922 (toll-free hotline)  
[www.dol.gov](http://www.dol.gov)

*Answers questions about employee pension, health, and employee benefit plans and helps employees recover benefits to which they are entitled.*

U.S. Dept of Labor  
Employee Retirement Income Security Act  
Strom Thurmond Federal Building  
1835 Assembly St.  
Columbia, SC 29203  
(803) 765-5981

*Provides protection for participants and beneficiaries in employee benefit plans and helps employees recover benefits to which they are entitled.*

Workers Compensation Commission  
P.O. Box 1715/ 1612 Main St.  
Columbia, SC 29202  
(803) 737-5700

*Provides system of benefits for employers and their employees who are injured while working.*

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Low Income Home Energy Assistance Program (LIHEAP)

*LIHEAP is a federally-funded program to help low-income individuals meet their home heating or cooling needs.*

Administering State Agency:

Office of the Governor  
Division of Economic Opportunity  
1712 Hampton St.  
Columbia, SC 29201

*Answers general questions about assistance for low income people who need help with home weatherization programs or with paying for heating.*

Firewood:

Salvation Army or local division  
(803) 765-0260

*Refers low income people to sources of firewood. May have to chop the firewood.*

Electric:

SCE&G  
1-800-922-8802 (toll free)

*Organizations can volunteer to pay SCE&G customers' heating bills. If an organization calls this toll-free number, SCE&G will send them a form. The organization simply faxes SCE&G a copy of their letterhead, and SCE&G will then credit the customer's account with payment.*

Public Service Commission  
of South Carolina  
101 Executive Center Drive  
Columbia, S.C. 29210  
(803) 896-5100  
[www.psc.state.sc.us](http://www.psc.state.sc.us)  
e-mail: [consumer@psc.state.sc.us](mailto:consumer@psc.state.sc.us)

Runs programs called Lifeline and Link-up for low income customers. Lifeline reduces the monthly basic telephone charge for eligible customers. Link-up provides up to a 50% reduction on installation and service charges for residential customers who qualify. Customers qualify if they receive TANF, Food Stamps, or Medicaid.

S.C. School for the Deaf and Blind  
Telephone Equipment Distribution Center  
Outreach Services  
100 Executive Center Drive, Suite A-100  
Columbia, S.C. 29210  
(803) 896-8337 or 1-(877) 225-8337

*In partnership with the Public Service Commission of South Carolina, the S.C. School for the Deaf and Blind will provide free telephone amplification equipment to elderly people who qualify as hard-of-hearing.*

#### Social Services

State Office:  
SC Department of Social Services  
1535 Confederate Avenue Extension  
North Towers Complex  
P.O. Box 1520  
Columbia, SC 29202  
(803) 734-6179

*Provides assistance in applying for and receiving Food Stamps, Family Independence, Child Support Enforcement, and Child and Adult Protective Services. Adult Protective Services are provided to adults who are victims of actual or potential abuse, neglect, or exploitation. If a report of adult abuse is made, DSS will both investigate the report and provide services to meet the client's needs and make the client safe.*

#### County Offices:

Abbeville County DSS  
(803) 459-5481

Aiken County DSS  
(803) 649-1111

Allendale County DSS  
(803) 584-2181

Anderson County DSS  
(803) 260-4450

Bamberg County DSS  
(803) 245-4361

Barnwell County DSS  
(803) 259-7167

Beaufort County DSS  
(843) 525-2704

Berkley County DSS  
(843) 761-8044

Calhoun County DSS  
(803) 874-3384

Charleston County DSS  
(843) 792-7346

Cherokee County DSS  
(864) 623-2147

Chester County DSS  
(803) 377-8131

Chesterfield County DSS  
(843) 623-2147

Clarendon County DSS  
(803) 435-4303

Colleton County DSS  
(843) 549-1894

Darlington County DSS  
(843) 332-5451

Dorchester County DSS  
(843) 563-9625

Edgefield County DSS  
(803) 637-4040

Fairfield County DSS  
(803) 635-5502

Florence County DSS  
(843) 669-3354

Georgetown County DSS  
(843) 546-5134

Greenville County DSS  
(864) 240-7725

Greenwood County DSS  
(864) 229-5258

Hampton County DSS  
(843) 943-3641

Horry County DSS  
(843) 365-5565

Jasper County DSS  
(843) 726-8131

Kershaw County DSS  
(803) 432-7676

Lancaster County DSS  
(803) 484-5376

Lexington County DSS  
(803) 957-7333

McCormick County DSS  
(864) 465-2129

Marion County DSS  
(843) 423-4623

Marlboro County DSS  
(843) 479-7181

Newberry County DSS  
(803) 276-3611

Oconee County DSS  
(864) 638-4400

Orangeburg County DSS  
(803) 531-3101

Pickens County DSS  
(864) 878-2451

Richland County DSS  
(803) 735-7000

Saluda County DSS  
(864) 445-2139

Spartanburg County DSS  
(864) 596-2221

Sumter County DSS  
(803) 773-5531

Union County DSS  
(803) 429-1660

Williamsburg County DSS  
(843) 354-5411

York County DSS  
(803) 684-2315

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### Local Community Action Agencies

*Fights poverty by helping people become self-sufficient.*

- *Helps low-income people with employment, education, income management, energy, housing, and nutrition.*
- *Provides funding for nutritional information programs, healthcare programs and food assistance.*
- *Gives assistance to low-income people with utility bills, clothing, and medical services in emergency situations.*

\*\*See also information on the Low Income Home Energy Assistance Program (LIHEAP) on page 19 of this Guide.

Aiken County Community Action Commission  
(803) 794-6778

**Counties Served:**  
Aiken, Barnwell,  
Laurens

Beaufort-Jasper Economic Opportunity Commission  
(843) 525-7432

Beaufort, Jasper

Berkeley-Dorchester Counties Economic Development Corp.  
(843) 761-8244

Berkeley, Dorchester

Carolina Community Action (803) 329-5195	Chester, York, Union Lancaster, Fairfield
Charleston County Human Service Commission (843) 723-9285	Charleston
Chesterfield-Marlboro Economic Opportunity Council (843) 537-5256	Chesterfield, McCormick
Darlington County Community Action Agency (843) 332-1136	Darlington
GLEEMS Human Resources Commission (803) 223-8434	Greenwood, Laurens Edgefield, Abbeville, Anderson, Saluda McCormick, Newberry
Lowcountry Community Action (843) 549-5575	Colleton, Hampton
OCAB Community Action Agency (803) 536-1027	Allendale, Bamberg Calhoun, Orangeburg
Pee Dee Community Action Agency (843) 662-2579	Dillon, Florence, Marion
Piedmont Community Action (864) 585-8183	Cherokee, Spartanburg
SHARE Inc. (864) 235-0432	Greenville, Oconee, Pickens
Waccamaw Economic Opportunity Council (843) 248-4208	Horry, Georgetown, Williamsburg
Wateree Community Action (803) 775-4354	Sumter, Kershaw, Lee, Richland, Clarendon

# HOUSING

Housing and Urban Development (HUD)  
1835 Assembly St., 13<sup>th</sup> floor  
Columbia, SC 29240  
(803) 253-3292  
[www.hud.gov](http://www.hud.gov)

*Federal agency with state offices that award grant monies for public housing and assist eligible low-income residents with housing costs. Website lists resources for homeless people. Offer counseling services to help become a homebuyer.*

South Carolina State Housing  
Finance and Development  
919 Bluff Rd  
Columbia, SC 29201  
(803) 734-2000

*Helps low income and low to moderate income families secure financing to own a home.*

South Carolina Health Care Association  
176 Laurelhurst Ave.  
Columbia, SC 29210  
(803) 772-7511  
Fax (803) 772-7943

*Provide information on long term care providers and nursing facilities. Offer continuing education programs for service providers.*

South Carolina Association of  
Non-Profit Homes for the Aging  
2711 Middleburg Drive  
Columbia, S.C. 29204  
(803) 988-0005

*Provides comprehensive information about long term care housing options.*

South Carolina Association  
of Residential Care Homes  
P.O. Box 763  
Camden, SC 29202  
(800) 862-2908  
Fax (803) 252-0589  
[www.scarch.org](http://www.scarch.org)

*Non-profit group representing the interests of assisted living and residential care facilities. Provide training for long term care facilities. Will provide information about long term care facilities to consumers.*

Eldercare Locator  
1-800-677-1116

*Nationwide locator service that provides referrals to various organizations and resources for senior citizens. Often refers people to their local Agency on Aging.*

# Healthcare

## National Groups

Alzheimer's Association  
919 N. Michigan Ave.  
Suite 1000  
Chicago, IL 60611  
1-800-272-3900  
www.alz.org

*Information on treatment and causes of Alzheimers and telephone support for family members.*

American Hospital Association  
One North Franklin  
Chicago, IL 60606  
(312) 422-3000

*Non-profit group that represents the interests of hospitals. Provides information about hospital quality and care to consumers.*

The Medicare Rights Center  
1460 Broadway, 17<sup>th</sup> Floor  
New York, NY 10036  
(212) 869-3850 or 1-800-MEDICAR  
www.medicarerights.org

*Provides telephone hotline service to individuals who need answers to Medicare coverage or help individuals find quality health care.*

National Medicare Hotline  
1-800-Medicare  
TTY for hearing and speech impaired  
1-800-820-1202

*Answers individual questions with respect to eligibility and coverage.*

## State Groups

Alzheimer's Association  
P.O. Box 7044  
Columbia, SC 29202  
1-800-636-3346

*Provides information and support for Alzheimer's patients and families in South Carolina*

Department of Health & Human Services  
South Carolina Medicaid Program  
1801 Main Street  
Columbia, SC 29202

*DHHS and DSS work together to administer Medicaid. As a result, some of the Medicaid offices are co-located at DSS and DHHS. The best thing to do is call 1-888-549-0820 and ask them where you should apply for Medicaid. If you call this number, they can also send you an application in the mail. --A person applying as a Supplemental Security Income recipient should apply at their local Social Security administration office. (See Financial Resources Section for local contact information).*

James F. Byrnes Center  
for Geriatric Medicine  
2100 Bull Street  
P.O. Box 119  
Columbia, S.C. 29202  
Telephone: (803) 898-1807

*Center specializing in geriatric care and research.*

ACS Silvercard Hotline  
(877) 239-5277  
e-mail: [silvercard.com@acs-inc.com](mailto:silvercard.com@acs-inc.com)

*Silvercard is a program that offers seniors prescription drug insurance benefits if they are over 65, have no other prescription drug insurance, and meet income eligibility requirements. Hotline provides program benefits and eligibility information.*

S.C. Dept. of Health and  
Environmental Control  
Bureau of Certification  
2600 Bull St.  
Columbia, SC 29201  
(803) 545-4300

*Inspect hospitals and nursing homes; respond to citizen complaints about long term care facilities.*

S.C. Health Care Association  
176 Laurelhurst Ave.  
Columbia, SC 29210  
(803) 772-7511  
Fax (803) 772-7943

*Trade association that represents 90% of S.C.'s long term care facilities and nursing homes. Provide information to consumers about health care services and quality care.*

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Department of Health and Environmental Control

**DHEC State Office**  
2600 Bull St.  
Columbia, SC 29201  
Center for Health Promotion  
Office of Health Education  
(803) 898-3432

*Inspect restaurants and investigate food poisoning incidents. Provide testing and treatment of tuberculosis patients, birth and death certificates, home health care services, vaccinations (e.g. flu shots), and education about health and environmental issues.*

Local County Health Departments

**Abbeville**  
P.O. Box 219  
905 W. Greenwood  
Abbeville, SC 29620  
(864) 459-2131

**Aiken**

828 Richland Ave, West  
Aiken, SC 29801  
(803) 642-1687

**Allendale**

P.O. Box 386  
571 Memorial Ave North  
Allendale, SC 29810  
(803) 584-3818

**Anderson**

220 McGee Rd  
Anderson, SC 29625  
(864) 260-5541

**Bamberg**

P.O. Box 360/Log Branch Road  
Bamberg, SC 29003  
(803) 245-5176

**Barnwell**

P.O. Box 427/164 Calhoun St  
Barnwell, SC 29812  
(803) 541-1061

**Beaufort**

600 Wilmington St  
Beaufort, SC 29902  
(843) 525-7615

**Berkley**

109 W. Main St.  
Moncks Corner, SC 29461  
(843) 719-4600

**Calhoun**

114 Milligan Circle/ P.O. Box 345  
St. Matthews, SC 29135  
(803) 874-2317

**Charleston**

334 Calhoun St  
Charleston, SC 29401  
(843) 724-5800

**Cherokee**

P.O. Box 338/400 S. Logan  
Gaffney, SC 29342  
(864) 487-2705

**Chester**

P.O. Box 724, 129 Wylie St  
Chester, SC 29706  
(803) 482-6133

Chester Co Health Dept--Great Falls  
404 Chester Ave  
Great Falls, SC 29005  
(803) 482-6133

**Chesterfield**

203 North Page St/P.O. Box 112  
Chesterfield, SC 29709  
(843) 623-2117

**Clarendon**

P.O. Box 729  
Manning, SC 29102  
(803) 435-8168

**Colleton**

P.O. Box 229/219 South Lemacks  
Walterboro, SC 29488  
(843) 549-1516

**Darlington**

305 Russell St.  
Darlington, SC 29532  
(843) 398-4400

Hartsville office  
130 Camden Ave  
Hartsville, SC 29550  
(843) 332-7303

**Dillon**

201 W. Hampton St  
Dillon, SC 29536  
(843) 774-5611

**Dorchester**

201 Gavin St.  
St. George, SC 29477  
(843) 832-0107

**Summerville Office**

505 N. Cedar  
Summerville, SC 29483  
(843) 873-1241

**Edgefield**

P.O. Box 526/21 Star Rd  
Edgefield, SC 29824  
(864) 637-4035

**Fairfield**

P.O. Box 270  
Winnsboro, SC 29180  
(803) 635-6481

**Florence**

P.O. Box 190  
Lake City, SC 29560  
(843) 394-8822

**Georgetown**

531 Lafayette Circle  
Georgetown, SC 29440  
(843) 546-5593

**Andrews office**

2 S. Farr Ave.  
Andrews, SC 29510  
(843) 264-8513

**Greenville**

P.O. Box 2507/200 University Ridge  
Greenville, SC 29602  
(864) 467-8800

**Greenwood**

1736 S. Main  
Greenwood, SC 29646  
(864) 942-3600

**Hampton**

P.O. Box 37/501 Carolina Ave., E  
Hampton, SC 29924  
(803) 943-3878

**Horry**

1511-A 9<sup>th</sup> Ave.  
Conway, SC 29526  
(843) 248-1500

Conway Annex  
1804 Main St  
Conway, SC 29526  
(843) 248-1500

Lorris Office  
3811 Walnut St  
Loris, SC 29569  
(843) 756-4027

**Jasper**

P.O. Box 220/113 E. Wilson  
Ridgeland, SC 29936  
(843) 726-7791

**Kershaw**

P.O. Box 340/1116 Church  
Camden, SC 29020  
(803) 438-8408

**Lancaster**

1833 Pageland Hwy/ P.O. Box 817  
Lancaster, SC 29720  
(803) 285-7628

Kershaw  
3855 Fork Hill Rd/Box 277  
Kershaw, SC 29067  
(803) 475-3365

**Laurens**

RR 3 Human Services Rd/Box 789  
Clinton, SC 29325  
(864) 833-0000

**Lee**

P.O. Box 307/ 810 Brown St.  
Bishopville, SC 29010  
(803) 484-6612

**Lexington**

112 W. Hospital Dr  
W. Columbia, SC 29169  
(803) 791-3580

Batesburg office  
229 Church St  
Batesburg, SC 29006  
(803) 532-6326

**Marion**

Beeson Bldg  
Marion, SC 29571  
(843) 423-8295

**Marlboro**

117 Parsonage St., Ext.  
Bennetsville, SC 29512  
(843) 479-6801

**McCormick**

P.O. Box 27, 204 Hwy 28  
McCormick, SC 29835  
(864) 465-2511

**Newberry**

1308 Hunt St  
Newberry, SC 29108  
(803) 321-2170

**Oconee**

200 Booker Dr  
Walhalla, SC 29691  
(864) 638-4170

**Orangeburg**

P.O. Box 1126/1550 Carolina Ave.  
Orangeburg, SC 29116  
(803) 536-9060

**Pickens**

200 McDaniel Ave  
Pickens, SC 29671  
(864) 898-5965

**Richland**

2000 Hampton St  
Columbia, SC 29204  
(803) 748-4980

**Saluda**

P.O. Box 664, Hwy 121, North  
Saluda, SC 29138  
(864) 445-2141

**Spartanburg**

P.O. Box 4217/ 151 E. Wood  
Spartanburg, SC 29303  
(864) 596-3307

**Sumter**

P.O. Box 1628/ 105 N. Magnolia  
Sumter, SC 29150  
(803) 773-5511

**Union**

P.O. Box 500/ Thomas St  
Union, SC 29379  
(864) 429-1690

**Williamsburg**

520 Thurgood Marshall Blvd.  
Kingstree, SC 29556  
(843) 354-9927

**York**

P.O. Box 149/116 N. Congress St.  
York, SC 29745  
(803) 684-7004

**Rock Hill**

P.O. Box 3057 CRS/ 1070 Heckle  
Rock Hill, SC 29732  
(803) 909-7300

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Community Mental Health Centers:

- Assist people with mental illness or psychological problems;
- Provide lists of registered counselors and resources available;
- Provide caregivers with support and information about various illnesses;

SC Dept of Mental Health  
Central Office  
2414 Bull St/ P.O. Box 485  
Columbia, SC 29202  
(803) 898-8319  
Division of Clinical Services (803) 898-8339

County Mental Health Centers

Aiken –Barnwell Mental Health Center  
1135 Gregg Highway  
Aiken, SC 29801  
(803) 641-7700

Anderson-Oconee-Pickens Community  
Mental Health Center  
200 McGee Rd  
Anderson, SC 29625  
(864) 260-2220 or Fax-(864) 260-2225

Beckman Center for Mental Health Services  
313-A N. Emerald Rd  
Greenwood, SC 29646  
(864) 229-7120

Berkley Community Mental Health Center  
P.O. Box 1030/ 403 Stoney Landing Rd  
Moncks Corner, SC 29461  
(843) 761-82821 or fax (843) 761-7308

(additional site)  
107 Thomason Blvd.  
Goose Creek, SC 29461  
(843) 569-0071

Catawba Community Mental Health Center  
225 E. Main St., Suite 300  
Rock Hill, SC 29730  
(803) 328-9600

Counties Served:

Aiken, Barnwell

Anderson, Oconee  
Pickens

Abbeville, Edgefield  
Greenwood, Laurens,  
McCormick,  
Newberry, Saluda

Berkley

York, Chester  
Lancaster

<p>Charleston/Dorchester Community Mental Health Center  Port City Center MSC 1110  701 East Bay St  Charleston, SC 29403  (843) 727-2000</p>	<p>Charleston, Dorchester</p>
<p>Coastal Empire Community  Mental Health Center  1050 Ribaut Rd./ P.O. Box 1044  Beaufort, SC 29901  (843) 524-8811</p>	<p>Allendale, Beaufort  Colleton, Jasper  Hampton</p>
<p>Columbia Area Mental Health Center  P.O. Box 4440  Columbia, SC 29240  (803) 896-4900</p>	<p>Richland, Fairfield</p>
<p>Greenville Mental Health Center  715 Grove Rd.  Greenville, SC 29605  (864) 241-1040</p>	<p>North Greenville</p>
<p>Lexington County Community Mental Health Center  301 Palmetto Park Blvd.  Lexington, SC 29072  (803) 996-1500(Administration)  (803) 739-8600(clinical)</p>	<p>Lexington</p>
<p>Orangeburg Area Mental Health Center  2319 St. Matthews Rd.  Orangeburg, SC 29118  (803) 536-1571</p>	<p>Orangeburg, Bamberg  Calhoun</p>
<p>Pee Dee Mental Health Center  1831 W Evans St., Suite 301  Florence, SC 29506  (843) 661-4875</p>	<p>Florence, Darlington  Marion</p>
<p>Piedmont Center for Mental Health Services  20 Powderhorn Rd  Simpsonville, SC 29681  (864) 963-3421 or fax (864) 962-0758</p>	<p>South Greenville</p>

Santee-Wateree Community Mental Health Center  
2640-A Hardee Cove/ P.O. Box 1946  
Sumter, SC 29150  
(803) 905-4410 or fax (803) 905-4415

Sumter, Clarendon  
Kershaw, Lee

Spartanburg Area Mental Health Center  
209 Catawba St  
Spartanburg, SC 29303  
(864) 585-0366 or fax (864) 585-9208

Spartanburg, Union  
Cherokee

Tri-County Community Mental Health Center  
P.O. Box 918/1035 Cheraw Hwy  
Bennettsville, SC 29512  
(843) 454-0841(administration)  
(843) 454-0442(clinical)

Chesterfield,  
Marlboro, Dillon

Waccamaw Center for Mental Health  
164 Waccamaw Medical Park  
Conway, SC 29526  
(843) 347-5060(administration)  
(843) 347-4888(clinical)

Georgetown, Horry  
Williamsburg

# Long Term Care

*Functions to provide care for those that have care needs that are ongoing and can no longer remain independent.*

American Association of Homes  
& Services for the Aging  
2519 Connecticut Avenue, NW  
Washington, DC 20008-1520  
(202) 783-2242  
[www.aasha.org](http://www.aasha.org)

*Provides resource lists of affordable & certified care & services for seniors. Answers health-related questions about conditions & Medicare. Provides resources & support for caregivers. Certifies & lists retirement homes, continuing care facilities, publications, and elder-related conferences.*

American Health Care Assoc.  
1201 L. St., NW  
Washington, DC 20005  
(202) 842-4444  
[www.ahca.org](http://www.ahca.org)

*Provides comprehensive guides to planning, preparing, and paying for long-term care. Distributes publications about caregiving and health-related issue, like paying for long-term care and selecting a nursing home.*

Governor's Office of Ombudsman  
1205 Pendleton Street, Room 308  
Columbia, South Carolina 29201  
Telephone: (803) 734-0457  
Email: [governor@govoep.state.sc.us](mailto:governor@govoep.state.sc.us)

*Appointed official who assists citizens with government issues, citizen complaints & questions by getting citizen in touch with proper agency and eliminating service deficiencies.*

S.C. Long Term Care Ombudsman  
Department of Health & Human Services  
Office on Aging  
P.O. Box 8206  
Columbia, SC 29202-8206  
(803) 898-2850

*Advocates on behalf of individuals and groups of residents, provides information to residents and their families about the long-term care system, and works to effect systemic changes. Monitors care and conditions in long-term care facilities and advocates for those who are unable to speak for themselves.*

\*see listing of Area Agencies on Aging for Regional Ombudsman area listing

Lower Savannah Council of Governments  
Area Agency on Aging,  
National Family Caregiver Program  
P.O. Box 850  
Aiken, SC 29801  
(803) 649-7981 (Aiken);  
Outside Aiken, toll-free 1-800-845-1550  
e-mail: [lbassham@lscog.org](mailto:lbassham@lscog.org)

*Serving Aiken, Allendale, Bamberg, Barnwell, Calhoun, and Orangeburg counties by giving information to family members caring for an elderly loved one about available supportive services and resources and funding sources for respite care.*

Medical University of SC  
Hospital Administration  
171 Ashley Ave  
Charleston, SC 29425  
(843) 792-2300

*Provide quality care on a fee basis to patients. No specific elder care programs.*

Ralph H. Johnson VA Hospital  
Geriatric Hospital  
109 Bee Street  
Charleston, SC 29401  
(843)577-5011

*Provide primary care & home-based primary care to veterans. Also provides inpatient care to veterans.*

Medical University of SC  
Alzheimers Research and  
Clinical Programs  
5900 Core Road  
N. Charleston, SC 29406  
(843) 740-1592

*Carries out clinical trial research on memory disorders. Free clinic that treats patients with memory disorders with clinical trials of FDA-approved drugs.*

Department of Health & Human Services  
Community Long Term Care  
1801 Main St., Jefferson Square  
P.O. Box 8206  
Columbia, SC 29202  
(803) 253-6177

*Coordinates activities of local offices of long-term care. Operates the pre-admission screening program for all Medicaid-sponsored long-term care services. Analyzes cost-effective aging services and programs in South Carolina so that older persons can remain independent in their homes and communities. Administers and operates three Medicaid waiver programs: Elderly/Disabled Waiver; HIV/AIDS Waiver; and Ventilator Dependent Waiver.*

Local Offices of Long Term Care

Counties Served:

*CLTC has a variety of programs to serve individuals who want to live at home, need assistance, and are eligible for Medicaid. Through a network of area offices, the statewide programs provide preadmission assessment, level of care determination, coordination of services, and case management for persons seeking alternatives to being in an institution.*

Area Office 1-Greenville  
Community Long Term Care  
620 North Main St  
Greenville, SC 29601  
(864) 242-2211

Greenville, Pickens

Community Long Term Care  
P.O. Box 5947  
3215 Mall Road, Suite H  
Anderson, SC 29621  
(864) 224-9452

Anderson, Oconee

Area Office 2-Spartanburg  
Community Long Term Care  
1411 W. O. Ezell Blvd., Suite 6  
Spartanburg, SC 29301  
(864) 587-4707

Cherokee, Spartanburg  
Union

Area Office 3-Greenwood  
Community Long Term Care  
617 South Main St  
P.O. Box 3088  
Greenwood, SC 29648  
(803) 223-8622

Abbeville, Edgefield,  
Greenwood, Laurens  
McCormick, Saluda

Area Office 4-Lancaster  
Community Long Term Care  
1890 Neely's Creek Road  
Rock Hill, SC 29732  
(803) 327-9061

Chester, Lancaster,  
York

Area Office 5-Columbia  
Community Long Term Care  
7499 Parklane Rd, Suite 164  
Columbia, SC 29223  
(803) 741-0826

Fairfield, Lexington  
Newberry, Richland

Area Office 6-Orangeburg  
Community Long Term Care  
1857 Joe S. Jeffords Hwy  
Orangeburg, SC 29115  
(803) 536-0122

Allendale, Bamberg  
Calhoun, Orangeburg

Area Work Station 6- Aiken  
Community Long Term Care  
2330 Woodside Executive Court  
Aiken, SC 29803  
(803) 641-7680

Aiken, Barnwell

Area Office 7-Sumter  
Community Long Term Care  
30 Wesmark Court  
Sumter, SC 29150  
(803) 905-1980

Clarendon, Kershaw  
Lee, Sumter

Area Office 8-Florence  
Community Long Term Care  
201 Dozier Blvd.  
Florence, SC 29501  
(843) 667-8718

Darlington, Dillon  
Florence, Marlboro  
Chesterfield

Area Office 9-Conway  
Community Long Term Care  
P.O. Box 2150  
914 Norman St.  
Conway, SC 29526  
(843) 248-7249

Georgetown, Horry  
Marion, Williamsburg

Area Office 10-Charleston  
Community Long Term Care  
5900 Core Road, Suite 505  
N. Charleston, SC 29406  
(843) 529-0142

Berkley, Charleston  
Dorchester

Point South Satellite Office  
Lowcountry Council of Governments  
Highway 17 South  
P.O. Box 2065  
Ridgeland, SC 29936

Beaufort, Colleton, Jasper  
Hampton

Services for Persons with Disabilities

S.C. Department of Mental Health  
2414 Bull St./P.O. Box 485  
Columbia, SC 29202  
(803) 898-8581  
[www.state.sc.us/dmh/](http://www.state.sc.us/dmh/)

*Supports the recovery of people with mental illness; offers assisted living through Community Residential Care Facilities (CRCFs) offering housing and some personal care; enhances treatment in the community through the Toward Local Care program (TLC) which develops community programs that provide residential and rehabilitative services to help clients integrate into their communities without hospitalization.*

S.C. Department of Disabilities  
and Special Needs  
Mailing address: P.O. Box 4706  
Columbia, SC 29240  
Street address: 3440 Harden St. Ext.  
Columbia, SC 29203  
(803) 898-9600 or 1-888-DSN-INFO  
E-mail: [ddsnweb@ddsn.state.sc.us](mailto:ddsnweb@ddsn.state.sc.us)  
[www.state.sc.us/ddsn/](http://www.state.sc.us/ddsn/)

*Serving persons with mental retardation, autism, head and spinal cord injury and conditions related to each of these four disabilities. Provides day services for adults, residential services, and the Mental Retardation/Related Disabilities Waiver (MR/RD Waiver) which is Medicaid funded.*

S.C. Services Information System  
Department of Health & Human Services  
E-mail: [scsis@dhhs.state.sc.us](mailto:scsis@dhhs.state.sc.us)  
[www.scsis.org](http://www.scsis.org)

*Website that meets the information needs of people with disabilities and the elderly by linking consumers to useful web sites, defining commonly-used terms in the disability and aging fields, and informing consumers of upcoming conferences and trainings. Additional database to identify service providers by geographic areas.*

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Insurance

South Carolina Budget and Control Board  
Division of Insurance & Grants Services  
Retiree Outreach  
1201 Main St., Suite 300  
Columbia, SC 29201  
(803) 734-0678 or outside Columbia toll-free 1-888-260-9430

*Administers Retirement, Plus!, a free education program to help retirees with retirement issues and insurance benefits coverage.*

SC Dept of Insurance  
Mailing address: P.O. Box 100105  
Columbia, SC 292012  
Office address: 300 Arbor Lake Drive  
Suite 1200  
Columbia, SC, 29223  
(803) 737-6180 or toll free 1-800-768-3467

*Exercises regulatory responsibility over insurance companies, agents, brokers, adjusters, appraisers, and bail bondsmen. Services include consumer education, consumer outreach, prior review of insurance premium rates and insurance forms, and licensure of insurers.*

# Legal Resources

## National Resources

American Bar Association  
Commission on Law and Aging  
740 15<sup>th</sup> St. NW  
Washington, DC 20005-1019  
(202) 662-8685  
e-mail: [abaaging@abanet.org](mailto:abaaging@abanet.org)  
[www.abanet.org/aging/](http://www.abanet.org/aging/)

*Commission composed of lawyers, judges, physicians, professors, aging network leaders, and advocates that examines law and policy issues affecting older persons. Aims to improve legal services for the aging. Website includes a Law & Aging Resource Guide & information on health care advance planning.*

American Association of Retired Persons  
AARP Foundation Litigation  
601 E. St. NW  
Washington, DC 20049  
(202) 434-2060  
e-mail: [litigation@aarp.org](mailto:litigation@aarp.org)  
[www.aarp.org](http://www.aarp.org)

*Conducts high-visibility litigation to benefit people over 50 including problems involving long term care, health care fraud, Medicare, Medicaid, HMO's, and nursing homes. Also, Legal Counsel for the Elderly is a special program to provide free legal and long-term care ombudsman services to needy Washington, DC, residents age 60 and older.*

National Senior Citizens Law Center  
1101 14<sup>th</sup> St., NW, Suite 400  
Washington, DC 20005  
(202) 289-6976  
[www.nslc.org](http://www.nslc.org)

*Advocates nationwide to promote the independence and well-being of low income elderly individuals, as well as persons with disabilities, particularly women and racial and ethnic minorities. Will answer questions about Medicare, SSI, and Social Security benefits and will refer eligible elderly individuals to legal services providers. Website provides list of useful resources for elderly consumers.*

Partnership for Caring  
1620 Eye Street NW, Suite 202  
Washington, D.C. 20006  
(202) 296-8071  
Hotline: 1-800-989-9455  
e-mail: [pfc@partnershipforcaring.org](mailto:pfc@partnershipforcaring.org)  
[www.partnershipforcaring.org](http://www.partnershipforcaring.org)

*Operates the only national crisis and information hotline dealing with end-of-life issues and provides state-specific living wills and medical powers of attorney. Distributes publications and videos offering practical information for consumers about how to get the best possible end-of-life care.*

AARP Legal Services Network  
P.O. Box 100084  
Pittsburgh, PA 15233  
1-800-424-3410  
[www.aarp.org/LSN](http://www.aarp.org/LSN)

*For AARP members only, list of more than 1,000 attorneys nationwide. Free initial 30 minute consultation and reduced fees on basic services including simple wills, powers of attorney, and living wills.*

State Resources

South Carolina Bar  
950 Taylor St./ P.O. Box 608  
Columbia, SC 29202  
(803) 799-6653

*Organization dedicated to advancing justice, professionalism, and the public's understanding of the law. Help people find a lawyer, access free legal help, and provide free publications about specific areas of the law. (Please see the following three SC Bar programs).*

Ask a Lawyer (Service of SC Bar)  
1-888-321-3644

*Volunteers from SC Bar available to answer general legal questions free.*

SC Lawyer Referral Service  
Toll-free 1-800-521-9788  
(803) 799-7100

*SC Bar operates this as a public service. A person telephoning the Bar is referred to an attorney in the caller's locale who has agreed to charge \$25.00 for the initial half hour consultation. The lawyer must have 3 years experience in the area of law in which the referral is made. Fee arrangements for subsequent services must be made by the lawyer and the client.*

SC Bar Pro Bono Program  
950 Taylor St.  
P.O. Box 608  
Columbia, SC 29202  
(803) 799-4015 or 1-800-395-3425  
Fax-(803) 799-5290

*The South Carolina Bar operates this program which serves low income clients involved in civil litigation by providing volunteer lawyers to represent them. Legal Services agencies screen cases and pass them on to the Pro Bono Program for referral. Call LATIS at 1-888-346-5592 to see if you qualify.*

American Civil Liberties Union of SC  
Barringer Building, Suite 800  
Columbia, SC 29201  
(803) 799-5151  
[www.aclusc.org](http://www.aclusc.org)  
e-mail: [aclusc@aol.com](mailto:aclusc@aol.com)

*Providing legal defense of civil liberties in the Constitution and the Bill of Rights through educating the public, collecting data, lobbying efforts, and legal assistance. To request legal assistance, fill out the legal assistance request form online or submit a request in writing explaining what rights have been violated.*

The South Carolina Centers for Equal Justice

*Provide legal help to low-income people in South Carolina in civil legal matters.*

Counties served:

Florence

279 W. Evans St./P.O. Box 479, 29503  
(843) 667-1896 or Fax (843) 664-2406

Florence

Manning

318-A Mill St/P.O. Box 479, 29102  
(803) 435-2141

Clarendon

Greenville

1 Pendleton St/ P.O. Box 107006 Federal Station, 29603  
(864) 679-3232 or 1-800-763-4825  
Fax (864) 679-3260

Greenville, Pickens

Anderson

303 East River St/ P.O. Box 768, 29662  
(864) 226-7216 or 1-800-234-7216  
Fax (864) 375-9191

Anderson, Oconee

Greenwood

316 West Cambridge Ave., 29646  
(864) 223-4879 or 1-800-922-3114  
Fax (864) 223-7629

Abbeville, Edgefield,  
Greenwood,  
McCormick

St. Helena Island

P.O. Box 1016, 29920-1016  
(843) 838-5001  
Fax-(843) 838-3139

Beaufort, Jasper

Columbia

2109 Bull St/ P.O. Box 2267, 29202  
(803) 799-9668 or 1-888-799-9668  
Fax-(803) 799-9420

Fairfield, Richland,  
Newberry

Lexington

426 South Lake Dr., 29072  
(803) 359-4154 or 1-800-280-1851  
Fax-(803) 359-9351

Aiken, Calhoun,  
Saluda, Lexington

Orangeburg

1557 Carolina NE/P.O. Box 1646, 29116  
(803) 533-0116 or 1-800-522-9354  
Fax-(803) 531-5102

Allendale, Bamberg,  
Orangeburg, Barnwell

Spartanburg  
148 E. Main St., 29306  
(864) 582-0369 or 1-800-922-8176  
Fax-(864) 582-0302

Cherokee, Laurens,  
Union, Spartanburg

Rock Hill  
214 Johnston St/ P.O. Box 10591, 29731  
(803) 327-9001 or 1-800-922-3853  
Fax-(803) 327-7105

Chester, Lancaster,  
York

Hartsville  
311 E. Carolina Ave., 29550  
(843) 332-1162 or 1-800-613-0438  
Fax-(803) 332-1159

Chesterfield,  
Dillon, Kershaw  
Lee, Marlboro,  
Darlington

# Consumer Law/Crime Prevention

## Consumer Issues

Bureau of Consumer Protection  
Federal Trade Commission  
CRC-240  
Washington, DC 20580  
1-877-FTC-HELP

*Protects consumers against unfair, deceptive, or fraudulent practices by enforcing consumer protection laws and trade regulation. Consumers can call them and report unfair practices. Once reports are received, FTC carries out individual company and industry-wide investigations, administrative and federal court litigation, rulemaking proceedings, and consumer and business education efforts.*

SC Dept. of Consumer Affairs  
3600 Forest Drive  
P.O. Box 5757  
Columbia, SC 29250  
(803) 734-4200 or 1-800-922-1594

*Attempt to resolve any consumer complaint arising out of the production, promotion, or sale of consumer goods/services in S.C. Answer consumer questions, help consumers file complaint against a business, and distribute consumer information brochures.*

## **Better Business Bureaus of South Carolina**

*BBB's process consumer complaints involving misleading advertising, improper selling practices, non-delivery of goods or services, misrepresentation, un-honored guarantees or breached warranties, unsatisfactory service, credit/billing problems, & unfulfilled contracts. They help the company and the consumer communicate and assist both sides in coming to a satisfactory resolution of the complaint.*

Better Business Bureau of Columbia  
2330 Devine Street  
P.O. Box 8326  
Columbia, SC 29205  
(803) 254-2525 (Columbia area) and 843-766-9616 (Charleston area)  
e-mail: [info@columbia.bbb.org](mailto:info@columbia.bbb.org)  
[www.columbia.bbb.org](http://www.columbia.bbb.org)

Service area includes Bamberg, Berkeley, Calhoun, Charleston, Clarendon, Dorchester, Fairfield, Kershaw, Lee, Lexington, Newberry, Orangeburg, Richland and Sumter.

Better Business Bureau of the Southern Piedmont  
5200 Park Road, Suite 202  
Charlotte, NC 28209-3650  
(704) 527-0012  
[info@charlotte.bb.org](mailto:info@charlotte.bb.org)  
[www.charlotte.bbb.org](http://www.charlotte.bbb.org)

The Better Business Bureau  
P.O. Box 2085  
Augusta, GA 30903-2085  
(706) 722-1574  
[info@august-ga.bbb.org](mailto:info@august-ga.bbb.org)  
[www.august-ga.bbb.org](http://www.august-ga.bbb.org)

Better Business Bureau of the Southeast Atlantic  
6606 Abercorn Street, Suite 108C  
Savannah, GA 31405-5817  
(912) 354-7521  
[e-mail@bbbsoutheastatlantic.org](mailto:e-mail@bbbsoutheastatlantic.org)  
[www.bbbsoutheastatlantic.org](http://www.bbbsoutheastatlantic.org)

Better Business Bureau  
408 North Church Street, Suite C  
Greenville, SC 29601-2164  
(864) 242-5052  
[info@greenville.bbb.org](mailto:info@greenville.bbb.org)  
[www.greenville.bbb.org](http://www.greenville.bbb.org)

Better Business Bureau of Coastal Carolina  
2501 N. Kings Hwy, Unit 76  
Myrtle Beach, SC 29577-3054  
(843) 626-6881  
[bkowalczyk@sc.rr.com](mailto:bkowalczyk@sc.rr.com)  
[www.carolina.bbb.org](http://www.carolina.bbb.org)

Crime

U.S. Dept of Justice Civil Rights Division  
950 Pennsylvania Avenue, N.W.  
Washington, D.C. 20530  
(202) 514-3204

*Prosecutes cases of national significance involving discrimination on the basis of race, sex, disability, religion, and national origin. Citizen complaints are forwarded to the FBI for investigation and, if founded, prosecuted by a U.S. attorney.*

S.C. State Office of Victim Assistance  
1205 Pendleton Street,  
Edgar A. Brown Building, Room 401  
Columbia, SC 29201  
(803) 734-1900  
Victims Only 1-800-220-5370

*Helps eligible persons with crime-related injuries. Provides financial aid up to \$15,000 to crime victims who have no other way to pay for medical costs, counseling, burial bills, and lost wages/support.*

Health & Human Services  
Office for Civil Rights, Region IV  
101 Marietta Tower, Suite 1504  
Atlanta, GA 30323  
(404) 331-2779  
*Geographic area(s) served:*  
Alabama, Florida, Georgia, Kentucky,  
Mississippi, North Carolina, South  
Carolina, and Tennessee

*Ensures equal opportunity and compliance with laws prohibiting discrimination in the provision of health and social services. Conducts compliance reviews of health and social service agencies and investigates complaints alleging discrimination based on age (not employment-related). Elderly consumers can call and report complaints.*

Age Discrimination (Employment)  
Equal Employment Opportunity Commission  
301 N. Main Street, Suite 1402  
Greenville, SC 29601  
(864) 241-4400

*Handles employment age discrimination claims.*

SC Human Affairs Commission  
2611 Forest Dr., Richland Bldg.  
P.O. Box 4490, Suite 200  
Columbia, SC 29204  
(803) 737-7800 or 1-800-521-0725  
e-mail: [information@schac.state.sc.us](mailto:information@schac.state.sc.us)

*Eliminate and prevent unlawful discrimination in employment, housing, and public accommodations on the basis of age (40 and over). If you feel you have been discriminated against based on age, you can file a claim with them, and their Intake Investigators will determine whether your claim is valid.*

#### Medicaid Fraud

*If you have any information about Medicaid provider fraud or patient abuse, please report it to Attorney General Henry McMaster's Medicaid Fraud Unit at: (803) 734-3660 or call toll-free: 1-888-NO CHEAT (1-888-662-4238).*

#### Vocational Rehabilitation for People with Disabilities

Department of Vocational Rehabilitation

*Helping eligible South Carolinians with disabilities to obtain a job, prepare for this job, and maintain employment over time. DVR serves people who want to work but are hindered from doing so by a physical or mental disability.*

Local Offices:

*Serving Aiken, Barnwell and Edgefield counties*

855 York St. N.E.  
Aiken, S.C. 29801  
(803) 641-7630 (Voice/TTY)

*Serving Anderson County*

3001 Mall Road  
Anderson, S.C. 29625  
(864) 224-6391 (Voice/TTY)

*Serving Beaufort and Jasper counties*

Highway 170  
Beaufort, S.C. 29902  
(843) 522-1010 (Voice/TTY)

*Serving Berkeley and Dorchester counties*

2954 S. Live Oak Drive  
Moncks Corner, S.C. 29461  
(843) 761-6036 (Voice/TTY)

*Serving Fairfield and Kershaw counties*

15 Battleship Road Ext.  
Camden, S.C. 29020  
(803) 432-1068 (Voice/TTY)

*Serving Charleston County*

4360 Dorchester Road  
Charleston Heights, S.C. 29405  
(843) 740-1600 (Voice/TTY)

*Serving the city of Columbia and Lexington County*

1330 Boston Avenue  
West Columbia, S.C. 29170  
(803) 896-6333 (Voice/TTY)

*Serving Georgetown and Horry counties*

3009 Fourth Avenue  
Conway S.C. 29526  
(843) 248-2235 (Voice/TTY)

*Serving Dillon, Florence and Marion counties*

1947 West Darlington Street  
Florence, S.C. 29501  
(843) 662-8114 (Voice/TTY)

*Serving Greenville County and the  
Easley residents of Pickens County*  
105 Parkins Mill Road  
Greenville S.C. 29607  
(864) 297-3066 (Voice/TTY)

*Serving Lancaster County*  
1150 Roddey Drive  
Lancaster, S.C. 29720  
(803) 285-6909 (Voice/TTY)

*Serving Laurens and Newberry counties*  
Laurens-Clinton Highway 76  
Clinton, S.C. 29325  
(864) 984-6563 (Voice/TTY)

*Serving Abbeville, Greenwood,  
McCormick and Saluda counties*  
2345 Laurens Highway  
Greenwood, S.C. 29646  
(864) 229-5827 (Voice/TTY)

*Serving Chesterfield and Marlboro counties*  
1029 Highway 9 W.  
Bennettsville, S.C. 29512  
(843) 479-8318 (Voice/TTY)

*Serving Darlington county*  
122 West College Avenue  
Hartsville, SC 29550  
(843) 332-2262

*Serving Oconee and Pickens counties*  
1951 Wells Highway  
Seneca, S.C. 29678  
(864) 882-6669 (Voice/TTY)

*Serving Bamberg, Calhoun and Orangeburg counties*  
780 Joe Jeffords Highway S.E.  
Orangeburg, S.C. 29115  
(803) 534-4939 (Voice/TTY)

*Serving Greater Richland County*  
516 Percival Road  
Columbia, S.C. 29206  
(803) 782-4239 (Voice/TTY)

*Serving Chester and York counties*  
1020 Heckle Blvd  
Rock Hill S.C. 29730  
(803) 327-7106 (Voice/TTY)

*Serving Spartanburg and Union counties*  
353 S. Church Street  
Spartanburg, S.C. 29301  
(864) 585-3693 (Voice/TTY)  
[ldailey@scvrd.state.sc.us](mailto:ldailey@scvrd.state.sc.us)

*Serving Cherokee County*  
364 Huntington Road  
Gaffney, S.C. 29341  
(864) 489-9954 (Voice/TTY)

*Serving Clarendon, Lee, Sumter  
and Williamsburg counties*  
1760 N. Main Street  
Sumter, S.C. 29150  
(803) 469-2960 (Voice/TTY)

*Serving Allendale, Colleton  
and Hampton counties*  
919 Thunderbolt Drive  
Walterboro, S.C. 29488  
(843) 538-3116 (Voice/TTY)

#### Handicapped Discrimination

Protection and Advocacy: Central & Regional Offices:

*Protect the rights of people with disabilities in South Carolina by enabling individuals to advocate for themselves; responding to complaints of discrimination or unjust denials of services; and promoting policies and services which respect disabled individual's choices. All services are free, including information, referral, case representation, & self-advocacy training.*

SC Protection and Advocacy for People with Disabilities  
3710 Landmark Dr, Suite 208  
Columbia, SC 29204  
1-866-275-7273  
[www.protectionandadvocacy-sc.org](http://www.protectionandadvocacy-sc.org)  
E-mail: [info@protectionandadvocacy-sc.org](mailto:info@protectionandadvocacy-sc.org)

Region I Office-Piedmont  
1 Chick Springs Rd., Suite 101-A  
Greenville, SC 29609  
(864) 235-0273  
Fax-(864) 233-7962

Region II Office- Midlands  
3710 Landmark Dr.  
Columbia, SC 29204  
(803) 782-0675  
Fax-(803) 790-1946

Region III Office- Pee Dee  
501 W. Evans St.  
Florence, SC 29501  
(843) 662-0752  
Fax-(843) 622-0786

Region IV Office-Lowcountry  
1350 Ashley River Rd  
Charleston, SC 29407  
(843) 763-8571  
Fax-(843) 571-0880

Adult Abuse (neglect/exploitation)  
National Center on Elder Abuse  
American Public Welfare Association  
1201 15<sup>th</sup> Street, N.W., Suite 350  
Washington, DC 20005  
(202) 898-2586  
e-mail: [NCEA@nasua.org](mailto:NCEA@nasua.org)

*Provides elder abuse information to professionals, caregivers, and the public, including elder abuse reporting numbers, facts on elder abuse and institutional abuse, and links to caregiver resources.*

Long Term Care Council  
P.O. Box 8206  
Columbia, SC 29202  
(803) 898-2719

*Committee comprised of state agency heads strategizing about providing quality long term care and emphasizing rehabilitation and/or maintenance at the highest level of functioning in the least restrictive environment. Provide advice and guidance to the Community Long Term Care Project.*

# Helpful Internet Websites

These sites provide general information and are good starting points for finding more specific information.

**Medicare Rights Center:** [www.medicarerights.org](http://www.medicarerights.org)

- General information and educational materials about Medicare choices, coverage, and rights

**Medicare:** [www.medicare.gov](http://www.medicare.gov)

- general Medicare information
- Medicare publications; cost and quality information about HMOs; cost information about Medigap plans

**National Aging Information Center:** [www.aoa.dhhs.gov](http://www.aoa.dhhs.gov)

- information on Medicare and Social Security
- publications

**Consumer Health and Human Services Information:** [www.healthfinder.gov](http://www.healthfinder.gov)

- information about resources for particular health concerns
- general information about health insurance

**National Committee to Preserve Social Security and Medicare:** [www.ncpssm.org](http://www.ncpssm.org)

- Medicare education and advocacy organization

**BenefitsCheckUp:** [www.benefitscheckup.org](http://www.benefitscheckup.org)

- Locates programs for people (ages 55 and over) to pay for costs of prescription drugs, health care, utilities, and other essential items or services.

**Senior Resource:** [www.seniorresource.com](http://www.seniorresource.com)

- Provides housing options and information on retirement, finances, insurance, and care.